

We hope that you have had the chance to visit, Jersey Central Power & Light's new "24/7 Power Center," <http://outages.firstenergycorp.com/nj.html>, the industry's leading online map that delivers fast and accurate outage information to desktop, smart phone and mobile devices.

In addition to offering outage information, the map also allows you to quickly and easily report power outages and streetlight outages. To report a power outage, go to Report Power Outages and follow the prompts to enter your information. To report streetlight outages, go to Report Power Outages and select Report Streetlight Problems and follow the prompts to enter your information. You may also continue to report power outages and streetlight outages by calling 888-LIGHTSS (1-888-544-4877).

We continue to introduce additional enhancements and offer additional resources to provide you with the most current and reliable information. Before the end of the year, we will introduce text messaging and email notifications to alert customers about important outage information.

All of our efforts are focused on delivering our customers the quality service they expect and deserve.

Reporting a power outage:

(888) 544-4877 (888-LIGHTSS)

Customer Service: (800) 662-3115

[www.firstenergycorp.com](http://www.firstenergycorp.com)

Follow us on Twitter: @JCP\_L and Facebook.com/JCPandL