

# SAFE CARE CAM

## An Initiative to Protect Your Loved Ones Receiving Care

On December 22, 2016, Attorney General Christopher Porrino and the Division of Consumer Affairs announced a new program designed to ensure that New Jersey residents who suspect their loved ones are being abused, mistreated, or neglected by unscrupulous home health care providers can have access to micro-surveillance cameras that can be easily hidden to detect abuse and protect patients. The *"Safe Care Cam" Program* makes these cameras available for free 30-day loans. To participate in the program, please follow these simple steps:

1. Call the Division of Consumer Affairs at either **(973) 504-6375 or (800) 242-5846**. Follow voice prompts to a *"Safe Care Cam" Program* voicemail box and leave a message with your name and contact information.
2. A staff member will contact anyone who leaves a voicemail with further information about the program and to schedule an appointment to pick-up a camera at either the Division's Newark or Cherry Hill office, depending on what is more convenient to the program participant.
3. At this appointment, the program participant will be required to do the following:
  - \* Provide a copy of a driver's license or other official identification.
  - \* Provide contact information, including phone number, cell phone number, and address.

\* Sign a program contract, which sets forth the rules and obligations under the "*Safe Care Cam*" Program.

4. Additionally, at this appointment, a staff member will provide the program participant with a camera and an accompanying memory card. A brief training will be provided on how the camera works and how footage can be recorded, viewed, and saved.

5. The camera and memory card will be on loan for 30 days. Upon request, this loan can be extended for a longer period of time.